

City of San Leandro

Meeting Date: September 17, 2018

Staff Report

| File Number: | 18-442 | Agenda Section: CONSENT CALENDAR | | |
|---------------|------------------------------------|----------------------------------------------------------------------------------------------------------|--|--|
| | | Agenda Number: 8.G. | | |
| TO: | City Council | | | |
| FROM: | Jeff Kay City Manager | | | |
| BY: | Jeff Kay City Manager | | | |
| FINANCE REVIE | EW: David Baum Finance Director | | | |
| TITLE: | | an Leandro City Council Resolution to Approve an ement with Tyler Technologies for the Computer-Aided | | |

SUMMARY AND RECOMMENDATIONS

Staff recommends that the City Council approve a resolution authorizing the City Manager to approve payment to and an agreement with Tyler Technologies, Inc. for annual maintenance of the New World Systems software currently in use at the Police Department. The annual renewal cost is \$240,415.87.

BACKGROUND

Since 2005, the City of San Leandro has maintained an annual support and maintenance contract with New World Systems, now owned by Tyler Technologies, to support its computer-aided dispatch system.

<u>Analysis</u>

The City of San Leandro maintains an IT software solution developed by New World Systems, now Tyler Technologies, Inc, for its Police Department. These software applications are the core of the Police Department's operations. They provide various functions, such as: computer-aided dispatch; records management; management of the San Leandro Jail; and mobile reporting for officers in the field.

The City is charged annually by the vendor for maintenance and support. This annual contract covers all the licenses needed by the City for full use of the software and related software modules. It also includes services from the vendor, such as new software upgrades as they become available, and 24/7/365 priority telephone and email technical support.

Legal Analysis

The City Attorney's office reviewed and approved as to form the purchase agreements.

Fiscal Impacts

The total annual software and maintenance cost is \$240,415.87.

Budget Authority

The cost of this service is already accounted for in the current budget. The Finance Director has determined there are sufficient funds in Account 688-13-001-5311 for the annual payment.

Attachment(s) to Staff Report

• Tyler Technologies, Inc. Invoice #130-2206

PREPARED BY: Tony Batalla, Information Technology Manager, City Manager's Office



technologies **Remittance:** Tyler Technologies, Inc. (FEIN 75-2303920) P.O. Box 203556 Dallas, TX 75320-3556

Invoice

Invoice No Date 130-2206 08/01/2018

Page 1 of 4

Empowering people who serve the public*

Questions:

Tyler Technologies - Public Safety Phone: 1-800-772-2260 Press 2, then 5 Email: ar@tylertech.com



Bill To: City of San Leandro 835 E. 14th Street San Leandro, CA 94577-0000

| S284 2107 USD NET30 08/31/ Date Description Units Rate Extended Contract No:: SAN LEANDRO, CITY OF New World Enterprise Third Party Interface Standard Maintenance - State/NCIC Interface 1 4,777.55 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 1 4,070.56 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 1 4,070.56 Additional New World Software for LE Records Standard Maintenance - Alarm Tracking and Billing 1 2,222.74 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 2,6667.15 6,667.15 Additional New World MSP for CAD Standard Maintenance - Data Analysis/Crime 1 2,595.52 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 1 364.21 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 1 2,889.03 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 2,889.03 1 Additional New World MSP for CAD Standard Maintenance - AVL Interface 1 2,889.03 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 2,666.22 2,889.03 Additional New World M | Sar | n Leandro, CA 94577-0000 | | San Le | anuro, CA | 94577-0000 | · · · · · · · · · · · · · · · · · · · |
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| Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019Additional New World MSP for CAD Standard Maintenance - AVL Mapping Server12,666.22Maintenance: Start: 01/Sep/2018, End: 31/Aug/20190.0010.00New World MSP Third Party CAD Interface Standard Maintenance -New World State/NCIC10.00InterfaceMaintenance: Start: 01/Sep/2018, End: 31/Aug/201910.00New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to117,777.64State/NCIC(51-100 Units)Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,823.68Additional New World Software for LE Records Standard Maintenance - Career Criminal12,222.74Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/201922,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/201922,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Management12,222.741 | | | | <i>a</i> , | 1 | 2,889.03 | 2,889.03 |
| Additional New World MSP for CAD Standard Maintenance - AVL Mapping Server12,666.22Maintenance: Start: 01/Sep/2018, End: 31/Aug/20190.00New World MSP Third Party CAD Interface Standard Maintenance -New World State/NCIC10.00InterfaceMaintenance: Start: 01/Sep/2018, End: 31/Aug/201917.777.64New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(51-100 Units) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019117,777.64Additional New World Enterprise Standard Maintenance for CAD - BOLOS12,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192,222.742,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192,222.742,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192,222.742,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Management12,222.742,222.74 | | | | | | · | · |
| Maintenance: Start: 01/Sep/2018, End: 31/Aug/20190.00New World MSP Third Party CAD Interface Standard Maintenance -New World State/NCIC10.00InterfaceMaintenance: Start: 01/Sep/2018, End: 31/Aug/2019117,777.64New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(51-100 Units) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019117,777.64Additional New World Enterprise Standard Maintenance for CAD - BOLOs12,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,823.68Additional New World Software for LE Records Standard Maintenance - Career Criminal Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192Additional New World Software for LE Records Standard Maintenance - Case12,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/201922Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/201922Additional New World Software for LE Records Standard Maintenance - Case12,222.74Management12,222.742 | | | | ng Server | 1 | 2,666.22 | 2,666.22 |
| New World MSP Third Party CAD Interface Standard Maintenance -New World State/NCIC10.00Interface Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019117,777.64New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(51-100 Units) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019117,777.64Additional New World Enterprise Standard Maintenance for CAD - BOLOs12,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Career Criminal Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Case Maintenance: Start: 01/Sep/2018, End: 31/Aug/201922,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/201922,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Management12,222.74 | | | | 0 | | | |
| New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(51-100 Units) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019117,777.64Additional New World Enterprise Standard Maintenance for CAD - BOLOs12,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Career Criminal Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Career Criminal Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74 | New World N Interface | MSP Third Party CAD Interface S | standard Maintenance -New | World State/NCIC | 1 | 0.00 | 0.00 |
| Additional New World Enterprise Standard Maintenance for CAD - BOLOs12,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Career Criminal12,222.74Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74 | New World N State/NCIC(| Mobile Standard Maintenance on 51-100 Units) | the RS/6000 - Base Messa | ge Switch to | 1 | 17,777.64 | 17,777.64 |
| Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019 Additional New World Software for LE Records Standard Maintenance - Career Criminal 1 2,222.74 Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019 1 2,222.74 Additional New World Software for LE Records Standard Maintenance - Case 1 2,222.74 Management 1 2,222.74 | | | | <u>)</u> e | 1 | 2 823 68 | 2,823.68 |
| Additional New World Software for LE Records Standard Maintenance - Career Criminal12,222.74Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Management12,222.74 | | | | | • | 2,020.00 | _, |
| Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019 Additional New World Software for LE Records Standard Maintenance - Case 1 2,222.74 Management | Additional N | • • | • | Career Criminal | 1 | 2,222.74 | 2,222.74 |
| Management | | : Start: 01/Sep/2018, End: 31/A | ug/2019 | | | | |
| Maintenance: Start: 01/Sen/2018 End: 31/Aug/2019 | Managemen | nt | | Case | 1 | 2,222.74 | 2,222.74 |
| Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019 New World Third Party LE Records Interface Standard Maintenance - Citizen Reporting 1 2,666.22 Interface | New World 7 | | | tizen Reporting | 1 | 2,666.22 | 2,666.22 |



Remittance: Tyler Technologies, Inc. (FEIN 75-2303920) P.O. Box 203556 Dallas, TX 75320-3556

Invoice

Page Invoice No Date 08/01/2018 2 of 4 130-2206

Empowering people who serve the public*

Questions: Tyler Technologies - Public Safety Phone: 1-800-772-2260 Press 2, then 5 Email: ar@tylertech.com

Bill To: City of San Leandro 835 E. 14th Street San Leandro, CA 94577-0000

| Customer No. 5284 | Ord No 2107 | PO Number | Currency USD | | Terms NET30 | <i>Due Date</i> 08/31/2018 |
|-------------------------|------------------------------------------------------------------------------------------------------|------------------------------|-------------------|-------|-----------------------|-------------------------------|
| Date | Description | <u> </u> | ······ | Units | Rate | Extended Price |
| New World | Third Party Maintenance -Coge | nt Interface MSP | | 1 | 2,222.74 | 2,222.74 |
| Maintenance | e: Start: 01/Sep/2018, End: 31// | Aug/2019 | | | | |
| New World | State Compliance Reporting for | Corrections Standard Mainte | enance | 1 | 2,444.48 | 2,444.48 |
| Maintenance | e: Start: 01/Sep/2018, End: 31// | Aug/2019 | | | | |
| New World | Corrections Management Stand | lard Maintenance Base Pack | age | 1 | 20,443.85 | 20,443.85 |
| Maintenance | e: Start: 01/Sep/2018, End: 31// | Aug/2019 | | | | |
| Merge to Ae | Mobile Management Server Sta egis/MSP LE Records e: Start: 01/Sep/2018, End: 31// | | units) - Data | 1 | 777.69 | 777.69 |
| Digital Imag | Law Enforcement Mobile Unit S jing MSP ə: Start: 01/Sep/2018, End: 31// | | e Message - | 1 | 0.00 | 0.00 |
| New World | MSP Third Party CAD Interface | Standard Maintenance - E-9 | 11 Interface | 1 | 3,040.07 | 3,040.07 |
| Maintenance | e: Start: 01/Sep/2018, End: 31// | Aug/2019 | | | | |
| Reporting - | Law Enforcement Mobile Unit S Field Investigation Field Report e: Start: 01/Sep/2018, End: 31/ | ing(1 Form) | tion-Based | 1 | 4,333.00 | 4,333.00 |
| Investigatio | New World Software for LE Reco ns e: Start: 01/Sep/2018, End: 31// | | Field | 1 | 2,222.74 | 2,222.74 |
| Reporting S | Mobile Management Server St Server e: Start: 01/Sep/2018, End: 31// | | units) - Field | 1 | 2,889.03 | 2,889.03 |
| Additional N | New World Software for LE Reco | ords Standard Maintenance - | Gang Tracking | 1 | 3,333.57 | 3,333.57 |
| Maintenance | e: Start: 01/Sep/2018, End: 31/ | Aug/2019 | | | | |
| In-Car Map | Law Enforcement Mobile Unit S ping e: Start: 01/Sep/2018, End: 31// | | e Message - | 1 | 6,500.04 | 6,500.04 |
| LE Acciden | Law Enforcement Mobile Unit S t Field Reporting e: Start: 01/Sep/2018, End: 31/ | | Based Reporting - | 1 | 5,417.06 | 5,417.06 |
| New World LE Acciden | Law Enforcement Mobile Unit S t Field Reporting Compliance e: Start: 01/Sep/2018, End: 31/ | tandard Maintenance - Field- | Based Reporting - | 1 | 2,167.04 | 2,167.04 |
| | Enterprise Single Jurisdiction L | | rd Maintenance | 1 | 21,065.15 | 21,065.15 |
| | e: Start: 01/Sep/2018, End: 31/ | | | | | |
| CAD via Sw | Law Enforcement Mobile Unit S vitch e: Start: 01/Sep/2018, End: 31/ | | e Message - LE | 1 | 8,125.05 | 8,125.05 |
| LE Acciden | Law Enforcement Mobile Unit S t Field Reporting e: Start: 01/Sep/2018, End: 31/ | , | Based Reporting - | 1 | 10,834.12 | 10,834.12 |



Remittance: Tyler Technologies, Inc. (FEIN 75-2303920) P.O. Box 203556 Dallas, TX 75320-3556

Invoice

Invoice No Date 130-2206 08/01/2018

Page 3 of 4

Empowering people who serve the public*

Questions: Tyler Technologies - Public Safety Phone: 1-800-772-2260 Press 2, then 5 Email: ar@tylertech.com

Bill To: City of San Leandro 835 E. 14th Street San Leandro, CA 94577-0000

| | o mer No. 5284 | Ord No 2107 | PO Number | Currency USD | • | Terms NET30 | <i>Due Date</i> 08/31/2018 |
|---|--------------------------|--------------------------------------------------------------------------------------------------|--------------------------------|-------------------|----------|-----------------------|-------------------------------|
| · | Date | Description | <u> </u> | | Units | Rate | Extended Price |
| | LE Field Re | Law Enforcement Mobile Unit S porting Compliance e: Start: 01/Sep/2018, End: 31 | | Based Reporting - | 1 | 2,167.04 | 2,167.04 |
| | | s for Law Enforcement Standar | | | 1 | 4,444.41 | 4,444.41 |
| | Law Enforce 10+ users | e: Start: 01/Sep/2018, End: 31. ement Management Data Mart e: Start: 01/Sep/2018, End: 31. | (^CAD, RMS) Standard Mainte | enance - Includes | 1 | 5,333.50 | 5,333.50 |
| | Maintenanc | Federal and State Compliance e - Federal UCR/IBR e: Start: 01/Sep/2018, End: 31 | e^{2} | ndard | 1 | 2,222.74 | 2,222.74 |
| | | Single Jurisdiction Base LE Re e: Start: 01/Sep/2018, End: 31 | | | 1 | 20,443.85 | 20,443.85 |
| | New World Dispatch/Me | Law Enforcement Mobile Unit ssaging/LE State/NCIC via Sw e: Start: 01/Sep/2018, End: 31 | Standard Maintenance - Mobile | e Message - | 1 | 5,417.06 | 5,417.06 |
| | CAD/RMS I | Mobile on MSP Server Integrat nterface (51-100 units) e: Start: 01/Sep/2018, End: 31 | | MDT/MCT Base | 1 | 2,444.48 | 2,444.48 |
| | New World | Fire Mobile Unit Standard Mair | ntenance - Mobile Upload of Fi | eld Reports | 1 | 6,500.04 | 6,500.04 |
| | Maintenance | e: Start: 01/Sep/2018, End: 31 | /Aug/2019 | | | | |
| | New World | Fire Mobile Unit Standard Mair | ntenance - Mobile Upload Soft | ware | 1 | 7,777.98 | 7,777.98 |
| | Maintenance | e: Start: 01/Sep/2018, End: 31 | /Aug/2019 | | | | |
| | Mugshot Im | Law Enforcement Mobile Unit : hage Download e: Start: 01/Sep/2018, End: 31 | | e Message - | 1 | 2,167.04 | 2,167.04 |
| | New World | Enterprise Third Party Interface CAD Interface e: Start: 01/Sep/2018, End: 31 | | v World CAD to | 1 | 2,889.03 | 2,889.03 |
| | Interface to | Enterprise Third Party Interface State/NCIC e: Start: 01/Sep/2018, End: 31 | | Line CAD | 1 | 3,692.43 | 3,692.43 |
| | Subjects Int | Third Party LE Records Interfa terface to State/NCIC e: Start: 01/Sep/2018, End: 31 | | ԴLine Global | 1 | 2,444.48 | 2,444.48 |
| | New World Checks Inte | Third Party LE Records Interfa erface to State/NCIC e: Start: 01/Sep/2018, End: 31 | ce Standard Maintenance - Or | רLine Property | 1 | 2,444.48 | 2,444.48 |
| | Warrants In | Third Party LE Records Interfa iterface to State/NCIC e: Start: 01/Sep/2018, End: 31 | | ԴLine Wants and | 1 | 2,444.48 | 2,444.48 |
| | Additional N | New World Software for LE Rec | cords Standard Maintenance - | Pawn Shops | 1 | 2,222.74 | 2,222.74 |
| | Maintenanc | e: Start: 01/Sep/2018, End: 31 | /Aug/2019 | | | | |
| | | | | | | | |



technologies **Remittance:** Tyler Technologies, Inc. (FEIN 75-2303920) P.O. Box 203556 Dallas, TX 75320-3556

Invoice

 Invoice No
 Date
 Page

 130-2206
 08/01/2018
 4 of 4

Empowering people who serve the public*

n an Asta ann An Asta Questions: Tyler Technologies - Public Safety Phone: 1-800-772-2260 Press 2, then 5 Email: ar@tylertech.com

Bill To: City of San Leandro 835 E. 14th Street San Leandro, CA 94577-0000

| Customer No. 5284 | Ord No 2107 | PO Number | Currency ⊍SD | | Terms NET30 | <i>Due Date</i> 08/31/2018 |
|----------------------|----------------------------------------------------------------------------------|-----------|-----------------|----------|-----------------------|----------------------------|
| Date | Description | | | Units | Rate | Extended Price |
| Bar Coding | ew World Software for LE Rec : Start: 01/Sep/2018, End: 31/ | | Property Room | 1 | 2,222.74 | 2,222.74 |
| | maging Standard Maintenance : Start: 01/Sep/2018, End: 31/ | | neups/Mug Shots | 1, , | 6,444.34 | 6,444.34 |
| State/NCIC(| Mobile Standard Maintenance (51-100 Units) : Start: 01/Sep/2018, End: 31/ | - | ge Switch to | 1 | 0.00 | 0.00 |
| Rotation | ew World Enterprise Standard : Start: 01/Sep/2018, End: 31/ | | e Vehicle | 1 | 2,823.68 | 2,823.68 |

| **ATTENTION** Order your checks and forms from | Subtotal | 240,415.87 |
|--------------------------------------------------------------------------------|---------------|------------|
| Tyler Business Forms at 877-749-2090 or tylerbusinessforms.com to guarantee | Sales Tax | 0.00 |
| | Invoice Total | 240,415.87 |



City of San Leandro

Meeting Date: September 17, 2018

Resolution - Council

| File Number: | 18-443 | Agenda Section: CONSENT CALENDAR | |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|--|
| | | Agenda Number: | |
| TO: | City Council | | |
| FROM: | Jeff Kay City Manager | | |
| BY: | Jeff Kay City Manager | | |
| FINANCE REVIE | W: David Baum Finance Director | | |
| TITLE: | RESOLUTION of the City of San Leandro City Council to Approve An Annual Maintenance and Support Renewal with Tyler Technologies, Inc. for Computer Aided Dispatch System (for the amount of \$240,415.87) | | |

WHEREAS, an invoice for the annual renewal amount from Tyler Technologies, Inc. was presented to this City Council; and

WHEREAS, the City Council is familiar with the contents thereof; and

WHEREAS, the City Manager recommends approval of said agreement.

NOW, THEREFORE, the City Council of the City of San Leandro does **RESOLVE** as follows:

That the City Manager is hereby authorized and directed, on behalf of the City Council, to execute payment on behalf of the City, in a form approved by the City Attorney; and

That the City Manager is authorized to make all approvals and take all actions necessary or appropriate to administer the City's obligations, responsibilities and duties to be performed under the agreement; and

That said agreement with Tyler Technologies, Inc. is in the amount of \$240,415.87; and

That said amount of \$240,415.87 is in the 2018-19 Adopted Budget (688-13-001-5311)

Attachment(s) to Resolution

• Tyler Technologies, Inc. Invoice #130-2206