

City of San Leandro

Meeting Date: September 17, 2018

Staff Report

File Number:	18-442	Agenda Section: CONSENT CALENDAR		
		Agenda Number: 8.G.		
TO:	City Council			
FROM:	Jeff Kay City Manager			
BY:	Jeff Kay City Manager			
FINANCE REVIE	EW: David Baum Finance Director			
TITLE:		an Leandro City Council Resolution to Approve an ement with Tyler Technologies for the Computer-Aided		

SUMMARY AND RECOMMENDATIONS

Staff recommends that the City Council approve a resolution authorizing the City Manager to approve payment to and an agreement with Tyler Technologies, Inc. for annual maintenance of the New World Systems software currently in use at the Police Department. The annual renewal cost is \$240,415.87.

BACKGROUND

Since 2005, the City of San Leandro has maintained an annual support and maintenance contract with New World Systems, now owned by Tyler Technologies, to support its computer-aided dispatch system.

<u>Analysis</u>

The City of San Leandro maintains an IT software solution developed by New World Systems, now Tyler Technologies, Inc, for its Police Department. These software applications are the core of the Police Department's operations. They provide various functions, such as: computer-aided dispatch; records management; management of the San Leandro Jail; and mobile reporting for officers in the field.

The City is charged annually by the vendor for maintenance and support. This annual contract covers all the licenses needed by the City for full use of the software and related software modules. It also includes services from the vendor, such as new software upgrades as they become available, and 24/7/365 priority telephone and email technical support.

Legal Analysis

The City Attorney's office reviewed and approved as to form the purchase agreements.

Fiscal Impacts

The total annual software and maintenance cost is \$240,415.87.

Budget Authority

The cost of this service is already accounted for in the current budget. The Finance Director has determined there are sufficient funds in Account 688-13-001-5311 for the annual payment.

Attachment(s) to Staff Report

• Tyler Technologies, Inc. Invoice #130-2206

PREPARED BY: Tony Batalla, Information Technology Manager, City Manager's Office



technologies **Remittance:** Tyler Technologies, Inc. (FEIN 75-2303920) P.O. Box 203556 Dallas, TX 75320-3556

Invoice

Invoice No Date 130-2206 08/01/2018

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Empowering people who serve the public*

Questions:

Tyler Technologies - Public Safety Phone: 1-800-772-2260 Press 2, then 5 Email: ar@tylertech.com



Bill To: City of San Leandro 835 E. 14th Street San Leandro, CA 94577-0000

S284 2107 USD NET30 08/31/ Date Description Units Rate Extended Contract No:: SAN LEANDRO, CITY OF New World Enterprise Third Party Interface Standard Maintenance - State/NCIC Interface 1 4,777.55 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 1 4,070.56 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 1 4,070.56 Additional New World Software for LE Records Standard Maintenance - Alarm Tracking and Billing 1 2,222.74 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 2,6667.15 6,667.15 Additional New World MSP for CAD Standard Maintenance - Data Analysis/Crime 1 2,595.52 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 1 364.21 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 1 2,889.03 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 2,889.03 1 Additional New World MSP for CAD Standard Maintenance - AVL Interface 1 2,889.03 Maintenance: Stat: 01/Sep/2018, End: 31/Aug/2019 2,666.22 2,889.03 Additional New World M	Sar	n Leandro, CA 94577-0000		San Le	anuro, CA	94577-0000	· · · · · · · · · · · · · · · · · · ·
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Additional New World MSP for CAD Standard Maintenance - AVL Mapping Server12,666.22Maintenance: Start: 01/Sep/2018, End: 31/Aug/20190.00New World MSP Third Party CAD Interface Standard Maintenance -New World State/NCIC10.00InterfaceMaintenance: Start: 01/Sep/2018, End: 31/Aug/201917.777.64New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(51-100 Units) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019117,777.64Additional New World Enterprise Standard Maintenance for CAD - BOLOS12,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192,222.742,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192,222.742,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192,222.742,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Management12,222.742,222.74						·	·
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New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(51-100 Units) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019117,777.64Additional New World Enterprise Standard Maintenance for CAD - BOLOs12,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Career Criminal Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Career Criminal Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74	New World N Interface	MSP Third Party CAD Interface S	standard Maintenance -New	World State/NCIC	1	0.00	0.00
Additional New World Enterprise Standard Maintenance for CAD - BOLOs12,823.68Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Career Criminal12,222.74Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/20192,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74	New World N State/NCIC(Mobile Standard Maintenance on 51-100 Units)	the RS/6000 - Base Messa	ge Switch to	1	17,777.64	17,777.64
Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019 Additional New World Software for LE Records Standard Maintenance - Career Criminal 1 2,222.74 Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019 1 2,222.74 Additional New World Software for LE Records Standard Maintenance - Case 1 2,222.74 Management 1 2,222.74				<u>)</u> e	1	2 823 68	2,823.68
Additional New World Software for LE Records Standard Maintenance - Career Criminal12,222.74Registry Maintenance: Start: 01/Sep/2018, End: 31/Aug/201912,222.74Additional New World Software for LE Records Standard Maintenance - Case12,222.74Management12,222.74					•	2,020.00	_,
Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019 Additional New World Software for LE Records Standard Maintenance - Case 1 2,222.74 Management	Additional N	• •	•	Career Criminal	1	2,222.74	2,222.74
Management		: Start: 01/Sep/2018, End: 31/A	ug/2019				
Maintenance: Start: 01/Sen/2018 End: 31/Aug/2019	Managemen	nt		Case	1	2,222.74	2,222.74
Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019 New World Third Party LE Records Interface Standard Maintenance - Citizen Reporting 1 2,666.22 Interface	New World 7			tizen Reporting	1	2,666.22	2,666.22



Remittance: Tyler Technologies, Inc. (FEIN 75-2303920) P.O. Box 203556 Dallas, TX 75320-3556

Invoice

Page Invoice No Date 08/01/2018 2 of 4 130-2206

Empowering people who serve the public*

Questions: Tyler Technologies - Public Safety Phone: 1-800-772-2260 Press 2, then 5 Email: ar@tylertech.com

Bill To: City of San Leandro 835 E. 14th Street San Leandro, CA 94577-0000

Customer No. 5284	Ord No 2107	PO Number	Currency USD		Terms NET30	<i>Due Date</i> 08/31/2018
Date	Description	<u> </u>	······	Units	Rate	Extended Price
New World	Third Party Maintenance -Coge	nt Interface MSP		1	2,222.74	2,222.74
Maintenance	e: Start: 01/Sep/2018, End: 31//	Aug/2019				
New World	State Compliance Reporting for	Corrections Standard Mainte	enance	1	2,444.48	2,444.48
Maintenance	e: Start: 01/Sep/2018, End: 31//	Aug/2019				
New World	Corrections Management Stand	lard Maintenance Base Pack	age	1	20,443.85	20,443.85
Maintenance	e: Start: 01/Sep/2018, End: 31//	Aug/2019				
Merge to Ae	Mobile Management Server Sta egis/MSP LE Records e: Start: 01/Sep/2018, End: 31//		units) - Data	1	777.69	777.69
Digital Imag	Law Enforcement Mobile Unit S jing MSP ə: Start: 01/Sep/2018, End: 31//		e Message -	1	0.00	0.00
New World	MSP Third Party CAD Interface	Standard Maintenance - E-9	11 Interface	1	3,040.07	3,040.07
Maintenance	e: Start: 01/Sep/2018, End: 31//	Aug/2019				
Reporting -	Law Enforcement Mobile Unit S Field Investigation Field Report e: Start: 01/Sep/2018, End: 31/	ing(1 Form)	tion-Based	1	4,333.00	4,333.00
Investigatio	New World Software for LE Reco ns e: Start: 01/Sep/2018, End: 31//		Field	1	2,222.74	2,222.74
Reporting S	Mobile Management Server St Server e: Start: 01/Sep/2018, End: 31//		units) - Field	1	2,889.03	2,889.03
Additional N	New World Software for LE Reco	ords Standard Maintenance -	Gang Tracking	1	3,333.57	3,333.57
Maintenance	e: Start: 01/Sep/2018, End: 31/	Aug/2019				
In-Car Map	Law Enforcement Mobile Unit S ping e: Start: 01/Sep/2018, End: 31//		e Message -	1	6,500.04	6,500.04
LE Acciden	Law Enforcement Mobile Unit S t Field Reporting e: Start: 01/Sep/2018, End: 31/		Based Reporting -	1	5,417.06	5,417.06
New World LE Acciden	Law Enforcement Mobile Unit S t Field Reporting Compliance e: Start: 01/Sep/2018, End: 31/	tandard Maintenance - Field-	Based Reporting -	1	2,167.04	2,167.04
	Enterprise Single Jurisdiction L		rd Maintenance	1	21,065.15	21,065.15
	e: Start: 01/Sep/2018, End: 31/					
CAD via Sw	Law Enforcement Mobile Unit S vitch e: Start: 01/Sep/2018, End: 31/		e Message - LE	1	8,125.05	8,125.05
LE Acciden	Law Enforcement Mobile Unit S t Field Reporting e: Start: 01/Sep/2018, End: 31/	,	Based Reporting -	1	10,834.12	10,834.12



Remittance: Tyler Technologies, Inc. (FEIN 75-2303920) P.O. Box 203556 Dallas, TX 75320-3556

Invoice

Invoice No Date 130-2206 08/01/2018

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Empowering people who serve the public*

Questions: Tyler Technologies - Public Safety Phone: 1-800-772-2260 Press 2, then 5 Email: ar@tylertech.com

Bill To: City of San Leandro 835 E. 14th Street San Leandro, CA 94577-0000

	o mer No. 5284	Ord No 2107	PO Number	Currency USD	•	Terms NET30	<i>Due Date</i> 08/31/2018
·	Date	Description	<u> </u>		Units	Rate	Extended Price
	LE Field Re	Law Enforcement Mobile Unit S porting Compliance e: Start: 01/Sep/2018, End: 31		Based Reporting -	1	2,167.04	2,167.04
		s for Law Enforcement Standar			1	4,444.41	4,444.41
	Law Enforce 10+ users	e: Start: 01/Sep/2018, End: 31. ement Management Data Mart e: Start: 01/Sep/2018, End: 31.	(^CAD, RMS) Standard Mainte	enance - Includes	1	5,333.50	5,333.50
	Maintenanc	Federal and State Compliance e - Federal UCR/IBR e: Start: 01/Sep/2018, End: 31	e^{2}	ndard	1	2,222.74	2,222.74
		Single Jurisdiction Base LE Re e: Start: 01/Sep/2018, End: 31			1	20,443.85	20,443.85
	New World Dispatch/Me	Law Enforcement Mobile Unit ssaging/LE State/NCIC via Sw e: Start: 01/Sep/2018, End: 31	Standard Maintenance - Mobile	e Message -	1	5,417.06	5,417.06
	CAD/RMS I	Mobile on MSP Server Integrat nterface (51-100 units) e: Start: 01/Sep/2018, End: 31		MDT/MCT Base	1	2,444.48	2,444.48
	New World	Fire Mobile Unit Standard Mair	ntenance - Mobile Upload of Fi	eld Reports	1	6,500.04	6,500.04
	Maintenance	e: Start: 01/Sep/2018, End: 31	/Aug/2019				
	New World	Fire Mobile Unit Standard Mair	ntenance - Mobile Upload Soft	ware	1	7,777.98	7,777.98
	Maintenance	e: Start: 01/Sep/2018, End: 31	/Aug/2019				
	Mugshot Im	Law Enforcement Mobile Unit : hage Download e: Start: 01/Sep/2018, End: 31		e Message -	1	2,167.04	2,167.04
	New World	Enterprise Third Party Interface CAD Interface e: Start: 01/Sep/2018, End: 31		v World CAD to	1	2,889.03	2,889.03
	Interface to	Enterprise Third Party Interface State/NCIC e: Start: 01/Sep/2018, End: 31		Line CAD	1	3,692.43	3,692.43
	Subjects Int	Third Party LE Records Interfa terface to State/NCIC e: Start: 01/Sep/2018, End: 31		ԴLine Global	1	2,444.48	2,444.48
	New World Checks Inte	Third Party LE Records Interfa erface to State/NCIC e: Start: 01/Sep/2018, End: 31	ce Standard Maintenance - Or	רLine Property	1	2,444.48	2,444.48
	Warrants In	Third Party LE Records Interfa iterface to State/NCIC e: Start: 01/Sep/2018, End: 31		ԴLine Wants and	1	2,444.48	2,444.48
	Additional N	New World Software for LE Rec	cords Standard Maintenance -	Pawn Shops	1	2,222.74	2,222.74
	Maintenanc	e: Start: 01/Sep/2018, End: 31	/Aug/2019				



technologies **Remittance:** Tyler Technologies, Inc. (FEIN 75-2303920) P.O. Box 203556 Dallas, TX 75320-3556

Invoice

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 Date
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 130-2206
 08/01/2018
 4 of 4

Empowering people who serve the public*

n an Asta ann An Asta Questions: Tyler Technologies - Public Safety Phone: 1-800-772-2260 Press 2, then 5 Email: ar@tylertech.com

Bill To: City of San Leandro 835 E. 14th Street San Leandro, CA 94577-0000

Customer No. 5284	Ord No 2107	PO Number	Currency ⊍SD		Terms NET30	<i>Due Date</i> 08/31/2018
Date	Description			Units	Rate	Extended Price
Bar Coding	ew World Software for LE Rec : Start: 01/Sep/2018, End: 31/		Property Room	1	2,222.74	2,222.74
	maging Standard Maintenance : Start: 01/Sep/2018, End: 31/		neups/Mug Shots	1, ,	6,444.34	6,444.34
State/NCIC(Mobile Standard Maintenance (51-100 Units) : Start: 01/Sep/2018, End: 31/	-	ge Switch to	1	0.00	0.00
Rotation	ew World Enterprise Standard : Start: 01/Sep/2018, End: 31/		e Vehicle	1	2,823.68	2,823.68

ATTENTION Order your checks and forms from	Subtotal	240,415.87
Tyler Business Forms at 877-749-2090 or tylerbusinessforms.com to guarantee	Sales Tax	0.00
	Invoice Total	240,415.87



City of San Leandro

Meeting Date: September 17, 2018

Resolution - Council

File Number:	18-443	Agenda Section: CONSENT CALENDAR	
		Agenda Number:	
TO:	City Council		
FROM:	Jeff Kay City Manager		
BY:	Jeff Kay City Manager		
FINANCE REVIE	W: David Baum Finance Director		
TITLE:	RESOLUTION of the City of San Leandro City Council to Approve An Annual Maintenance and Support Renewal with Tyler Technologies, Inc. for Computer Aided Dispatch System (for the amount of \$240,415.87)		

WHEREAS, an invoice for the annual renewal amount from Tyler Technologies, Inc. was presented to this City Council; and

WHEREAS, the City Council is familiar with the contents thereof; and

WHEREAS, the City Manager recommends approval of said agreement.

NOW, THEREFORE, the City Council of the City of San Leandro does **RESOLVE** as follows:

That the City Manager is hereby authorized and directed, on behalf of the City Council, to execute payment on behalf of the City, in a form approved by the City Attorney; and

That the City Manager is authorized to make all approvals and take all actions necessary or appropriate to administer the City's obligations, responsibilities and duties to be performed under the agreement; and

That said agreement with Tyler Technologies, Inc. is in the amount of \$240,415.87; and

That said amount of \$240,415.87 is in the 2018-19 Adopted Budget (688-13-001-5311)

Attachment(s) to Resolution

• Tyler Technologies, Inc. Invoice #130-2206