City of San Leandro

Meeting Date: September 17, 2018

Staff Report

File Number:	18-442	**Agenda Section:**	CONSENT CALENDAR
		Agenda Number:	8.G.

TO: City Council

FROM: Jeff Kay
                         City Manager

BY: Jeff Kay
                         City Manager

FINANCE REVIEW: David Baum
                                      Finance Director

TITLE: Staff Report for a City of San Leandro City Council Resolution to Approve an
                         Annual Maintenance Agreement with Tyler Technologies for the Computer-Aided
                         Dispatch System

SUMMARY AND RECOMMENDATIONS

Staff recommends that the City Council approve a resolution authorizing the City Manager to approve payment to and an agreement with Tyler Technologies, Inc. for annual maintenance of the New World Systems software currently in use at the Police Department. The annual renewal cost is $240,415.87.

BACKGROUND

Since 2005, the City of San Leandro has maintained an annual support and maintenance contract with New World Systems, now owned by Tyler Technologies, to support its computer-aided dispatch system.

Analysis

The City of San Leandro maintains an IT software solution developed by New World Systems, now Tyler Technologies, Inc, for its Police Department. These software applications are the core of the Police Department's operations. They provide various functions, such as: computer-aided dispatch; records management; management of the San Leandro Jail; and mobile reporting for officers in the field.

The City is charged annually by the vendor for maintenance and support. This annual contract covers all the licenses needed by the City for full use of the software and related software modules. It also includes services from the vendor, such as new software upgrades as they become available, and 24/7/365 priority telephone and email technical support.

Legal Analysis

The City Attorney's office reviewed and approved as to form the purchase agreements.

Fiscal Impacts

The total annual software and maintenance cost is $240,415.87.

Budget Authority

The cost of this service is already accounted for in the current budget. The Finance Director has determined there are sufficient funds in Account 688-13-001-5311 for the annual payment.

Attachment(s) to Staff Report

• Tyler Technologies, Inc. Invoice #130-2206

PREPARED BY: Tony Batalla, Information Technology Manager, City Manager's Office

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Remittance:
Tyler Technologies, Inc.
(FEIN 75-2303920)
P.O. Box 203556
Dallas, TX 75320-3556

Questions:
Tyler Technologies - Public Safety
Phone: 1-800-772-2260 Press 2, then 5
Email: ar@tylertech.com

Bill To: City of San Leandro
835 E. 14th Street
San Leandro, CA 94577-0000

Ship To: City of San Leandro
835 E. 14th Street
San Leandro, CA 94577-0000

Customer No.	Ord No	PO Number	Currency	Terms	Due Date
5284	2107		USD	NET30	08/31/2018

Date	Description	Units	Rate	Extended Price
	Contract No.: SAN LEANDRO, CITY OF			
	New World Enterprise Third Party Interface Standard Maintenance - State/NCIC Interface	1	4,777.55	4,777.55
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Public Safety 24 Hour Standard Maintenance	1	4,070.56	4,070.56
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	Additional New World Software for LE Records Standard Maintenance - Alarm Tracking and Billing	1	2,222.74	2,222.74
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	Additional New World MSP for CAD Standard Maintenance - Data Analysis/Crime Mapping/Mgmt Reporting	1	6,667.15	6,667.15
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Enterprise Fire/EMS CAD Single & Multi-Jurisdictional Standard Maintenance	1	2,595.52	2,595.52
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Third Party Maintenance - ArcGIS Runtime Desktop	1	364.21	364.21
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - In-Car Mapping	1	1,198.67	1,198.67
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	Additional New World MSP for CAD Standard Maintenance - AVL Interface	1	2,889.03	2,889.03
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	Additional New World MSP for CAD Standard Maintenance - CAD AVL	1	2,889.03	2,889.03
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	Additional New World MSP for CAD Standard Maintenance - AVL Mapping Server	1	2,666.22	2,666.22
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World MSP Third Party CAD Interface Standard Maintenance -New World State/NCIC Interface	1	0.00	0.00
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(51-100 Units)	1	17,777.64	17,777.64
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	Additional New World Enterprise Standard Maintenance for CAD - BOLOs	1	2,823.68	2,823.68
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	Additional New World Software for LE Records Standard Maintenance - Career Criminal Registry	1	2,222.74	2,222.74
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	Additional New World Software for LE Records Standard Maintenance - Case Management	1	2,222.74	2,222.74
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Third Party LE Records Interface Standard Maintenance - Citizen Reporting Interface	1	2,666.22	2,666.22
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			

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	New World Third Party Maintenance -Cogent Interface MSP	1	2,222.74	2,222.74
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World State Compliance Reporting for Corrections Standard Maintenance	1	2,444.48	2,444.48
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Corrections Management Standard Maintenance Base Package	1	20,443.85	20,443.85
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Mobile Management Server Standard Maintenance (51-100 units) - Data Merge to Aegis/MSP LE Records Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	777.69	777.69
	New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - Digital Imaging MSP Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	0.00	0.00
	New World MSP Third Party CAD Interface Standard Maintenance - E-911 Interface	1	3,040.07	3,040.07
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Law Enforcement Mobile Unit Standard Maintenance - In-Station-Based Reporting - Field Investigation Field Reporting(1 Form) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	4,333.00	4,333.00
	Additional New World Software for LE Records Standard Maintenance - Field Investigations Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,222.74	2,222.74
	New World Mobile Management Server Standard Maintenance (51-100 units) - Field Reporting Server Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,889.03	2,889.03
	Additional New World Software for LE Records Standard Maintenance - Gang Tracking	1	3,333.57	3,333.57
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - In-Car Mapping Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	6,500.04	6,500.04
	New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - LE Accident Field Reporting Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	5,417.06	5,417.06
	New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - LE Accident Field Reporting Compliance Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,167.04	2,167.04
	New World Enterprise Single Jurisdiction Law Enforcement CAD Standard Maintenance	1	21,065.15	21,065.15
	Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019			
	New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - LE CAD via Switch Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	8,125.05	8,125.05
	New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - LE Accident Field Reporting Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	10,834.12	10,834.12

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	New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - LE Field Reporting Compliance Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,167.04	2,167.04
	Dashboards for Law Enforcement Standard Maintenance Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	4,444.41	4,444.41
	Law Enforcement Management Data Mart (^CAD, RMS) Standard Maintenance - Includes 10+ users Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	5,333.50	5,333.50
	New World Federal and State Compliance Reporting for LE Records Standard Maintenance - Federal UCR/IBR Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,222.74	2,222.74
	New World Single Jurisdiction Base LE Records Standard Maintenance Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	20,443.85	20,443.85
	New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - Dispatch/Messaging/LE State/NCIC via Switch Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	5,417.06	5,417.06
	New World Mobile on MSP Server Integration Standard Maintenance - MDT/MCT Base CAD/RMS Interface (51-100 units) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,444.48	2,444.48
	New World Fire Mobile Unit Standard Maintenance - Mobile Upload of Field Reports Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	6,500.04	6,500.04
	New World Fire Mobile Unit Standard Maintenance - Mobile Upload Software Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	7,777.98	7,777.98
	New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - Mugshot Image Download Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,167.04	2,167.04
	New World Enterprise Third Party Interface Standard Maintenance - New World CAD to New World CAD Interface Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,889.03	2,889.03
	New World Enterprise Third Party Interface Standard Maintenance - On-Line CAD Interface to State/NCIC Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	3,692.43	3,692.43
	New World Third Party LE Records Interface Standard Maintenance - On-Line Global Subjects Interface to State/NCIC Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,444.48	2,444.48
	New World Third Party LE Records Interface Standard Maintenance - On-Line Property Checks Interface to State/NCIC Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,444.48	2,444.48
	New World Third Party LE Records Interface Standard Maintenance - On-Line Wants and Warrants Interface to State/NCIC Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,444.48	2,444.48
	Additional New World Software for LE Records Standard Maintenance - Pawn Shops Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,222.74	2,222.74

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	Additional New World Software for LE Records Standard Maintenance - Property Room Bar Coding Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,222.74	2,222.74
	New World Imaging Standard Maintenance - Corrections Public Safety Lineups/Mug Shots Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	6,444.34	6,444.34
	New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(51-100 Units) Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	0.00	0.00
	Additional New World Enterprise Standard Maintenance for CAD - Service Vehicle Rotation Maintenance: Start: 01/Sep/2018, End: 31/Aug/2019	1	2,823.68	2,823.68

ATTENTION
Order your checks and forms from
Tyler Business Forms at 877-749-2090 or
tylerbusinessforms.com to guarantee
100% compliance with your software.

Subtotal	240,415.87
Sales Tax	0.00
Invoice Total	240,415.87

City of San Leandro

Meeting Date: September 17, 2018

Resolution - Council

File Number:	18-443	**Agenda Section:**	CONSENT CALENDAR
		Agenda Number:	

TO: City Council

FROM: Jeff Kay
             City Manager

BY: Jeff Kay
             City Manager

FINANCE REVIEW: David Baum
                       Finance Director

TITLE: RESOLUTION of the City of San Leandro City Council to Approve An Annual Maintenance and Support Renewal with Tyler Technologies, Inc. for Computer Aided Dispatch System (for the amount of $240,415.87)

WHEREAS, an invoice for the annual renewal amount from Tyler Technologies, Inc. was presented to this City Council; and

WHEREAS, the City Council is familiar with the contents thereof; and

WHEREAS, the City Manager recommends approval of said agreement.

NOW, THEREFORE, the City Council of the City of San Leandro does **RESOLVE** as follows:

That the City Manager is hereby authorized and directed, on behalf of the City Council, to execute payment on behalf of the City, in a form approved by the City Attorney; and

That the City Manager is authorized to make all approvals and take all actions necessary or appropriate to administer the City's obligations, responsibilities and duties to be performed under the agreement; and

That said agreement with Tyler Technologies, Inc. is in the amount of $240,415.87; and

That said amount of $240,415.87 is in the 2018-19 Adopted Budget (688-13-001-5311)

Attachment(s) to Resolution

• Tyler Technologies, Inc. Invoice #130-2206